

## **SAILONLINE FLAG OFFICERS PROCEDURE FOR DEALING WITH ALLEGED CHAT MISBEHAVIOUR – 2026**

In accordance with the statement issued by the Corporate Entity of Sailonline NavSim AB (Board of Directors), the Sailonline Flag Officers will, with immediate effect, establish and adhere to the following procedure:

- Any member of the Community who witnesses chat misbehaviour in Race Chat, either directed to themselves or to another member, can report the event to the following email address: [solnetiquette@sailonline.org](mailto:solnetiquette@sailonline.org).
- The Corporate Entity has stated that events of this kind are part of Sailonline's "operational" remit and therefore a case file will be opened by the SOL Principal Race Officer, that will be led by the Panel Lead.
- The SOL Netiquette panel will comprise up to five people. It will comprise initially the names below and be updated and reposted annually in December: -
  - Principal Race Officer (PRO) – bonknhoot.
  - Executive Officer (XO) – Go4iT.
  - One Flag Officer nominated by XO – WRmirekd.
  - Two SYC sailors nominated by PRO - FreyaUSA & Smo.
- The PRO & XO positions are automatic from their appointment. All nominees are limited to two annual terms within a four-year period.
- The member reporting the event will be notified by the PRO that the reported case has been formally received and will be pursued by the Netiquette Panel.
- The Panel Lead will be selected by a majority vote of the panel from the panel members.
- The reporting member may be invited by the Panel Lead to provide more information to the Netiquette Panel if that already supplied is not considered sufficient.
- The Panel Lead will invite other Flag Officers to contribute any additional information that may be relevant.
- Once the documentation is complete, the Panel Lead will write to the alleged offender, enclosing a brief summary of the alleged misbehaviour, asking for his/her comment/denial/confirmation/explanation of the event, and require a written answer within seven days.
- When the answer is received, or the seven days have elapsed, the Panel Lead will formulate his/her decision and any recommendation to the Panel for sanction.
- The sanction will vary from case to case and may result in a private warning to the individual to abide by the rules, through to suspension of Race Chat and up to total exclusion from the platform. The sanction imposed will always reflect the seriousness of the offence, and whether or not this is a first or repeat offence.
- The Netiquette Panel will vote on the proposed decision and on any sanction by a majority vote. In the event of a tie the Panel Lead shall have an additional vote.

- The Panel Lead shall inform the offender in writing, with a copy to the Panel, of the decision and any sanction.
- The Netiquette Panel decision will be final, and without appeal, but not binding on subsequent decisions of a Panel or at law.
- The minimum Netiquette Panel size for any decision is three individuals.
- In extreme cases of clear misbehaviour in the Race Chat, any one of the Netiquette Panel shall promptly report the event to [solnetiquette@sailonline.org](mailto:solnetiquette@sailonline.org) for further action by the PRO that may result in the offender being advised in writing of an immediate temporary suspension of their Race Chat rights, pending a full investigation in accordance with this Procedure.

The SOL Netiquette Panel is NOT a legal tribunal, and will never be, but everyone sailing on Sailonline needs to understand that his/her freedom to speak ends where that of others begins and, as a global community, our aim is to ensure that reasonable standards of interaction are observed at all times.

**Executive Officer - SYC**

2025-12-25